

CARTERET COUNTY EMERGENCY OPERATIONS CENTER



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Utilities

Carteret County, NC – Hurricane Florence caused a majority of the County to be without electricity. Over 65,000 citizens are without power making reestablishing connection a prolonged event. Restoration efforts countywide could take over a week.

Carteret-Craven Electric (CCEMC) and Duke Energy are completing assessments of customer areas and are in the restoration process of clearing and repairing downed power lines; checking power stations and transformers; and getting power restored to customers within the damaged areas. However, this is going to be a slow process due to the current flooding and amount of debris in the roads. Please be patient with your utility providers as restoration of power could take several days or at worst, over a week.

As power is restored, please heed the following safety precautions:

Every downed power line is potentially energized and dangerous. Stay far away and keep others away from downed power lines. Call your electric utility to report the location so repairs can be made.

Before entering storm-damaged buildings, make sure electricity and gas are turned off.

When power is restored, if you see sparks, broken or frayed wires, or if you smell hot insulation, turn off the electricity at the main breaker box.

Do not turn power off if you must stand in water to do so. Call an electrician.

Do not use water-damaged electric appliances, electronics and other items before having them inspected and properly restored.

During an outage, turn off electrical appliances and unplug major electronics, including computers and televisions. Power sometimes comes back in surges, which can damage electronics. Your circuits could overload when power returns if all your electrical items are on and cause fires. Leave one light on to indicate that power is back on. Wait a few minutes and then turn on other appliances and equipment, one at a time.

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